

Refundid Fee Schedule

The following details all potential misconduct fees associated with misuse of the Refundid platform. For further information, please review our <u>Terms & Conditions</u>

Refundid Fees

Type of fee	Fee amount	Reason
No tracking fees	\$5 fee applied for not uploading your tracking number within 4 business days	If a shipping label is not purchased at the time of refund, this fee applies if an alternate shipping method has not been arranged with the valid tracking number updated in your account within 4 business days of receiving your refund.
Decline fee	\$1.00 - \$10.00 depending on reason for decline	This fee applies if your return is declined by the retailer. Based upon the retailer's assessment of the reason for declining your return you will be charged between \$1.00-\$10.00. • \$1 if decline is due to a genuine mistake by you • \$2 if decline is due to changing your mind and choosing to keep the items (not shipping off within 7 days) • \$5 if decline is due to no tracking number added after 4 business days • \$5 if decline is due to a failure to comply with the retailer's return policy • \$10 if decline is due to dishonest use of the platform
Cancellation fee	\$1.00	This fee applies if you opt to cancel a refund that Refundid has already issued.